

Member Spotlight



July 2023

Dovecotes TMO





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We asked Ann Webb, from Dovecotes TMO to share what they are up to.

If you'd like to contact Ann about any of the below, click [here](#)

Give us a little known fact about your organisation.

We at Dovecotes TMO go above and beyond for all our tenants, we hold day trips and other community led events and we are diverse. Our office in the middle of our estate accessible for all members of the TMO.

Tell us about a time that engagement has made a difference to your services or communities?

Our engagement with the community were: Easter events - Colouring competitions, Easter Egg hunt, Queens Jubilee - Where we held a tea party at the local primary school, We held a Black History Month event - People had Jamaican hot food that we paid for the caterers, We hold a monthly community litter pick. Friendship Friday - Provided a meal we cooked on the premises including a warm space for tenants/members to sit and chat with others through the cost of living crisis and the cold dark winter.

We hold a Christmas event for the children of the estate aged 11years and under. The children that get to see Santa receive a gift and selection box all wrapped up for them. We turn our office into a beautiful grotto the corridors lead into a room where Santa sits. We had the Mayor of Wolverhampton attend last December and praised us highly for what we do for the community.

What are you currently working on when it comes to engagement?

Our future plans are to give tenants 3 Day trips through the summer to the seaside for the tenant/members of Dovecotes. Windrush anniversary is approaching and we will be doing something for this. We have the Money smart team we can refer tenants/members to who are struggling with money matters.

Why did you decide to join Tpas?

Tpas are involved with parliament for housing and are amazing for courses via webinars which our organisation have taken part in and the feedback was great like "I enjoyed the course via Zoom with Tpas as they covered a lot of information on the topic I chose to do" Tpas help us with any issues with have on Scrutiny due to the new regulations.

What is your top engagement tip?

The top engagement tip would be ask tenants/members: What would you like to gain from the organisation? Deliver the service that tenants/members expect. Support tenants/members throughout the year with different projects.



FRIENDSHIP FRIDAYS

12pm
until
3pm

TODAY



MENU



WARM FOOD
ROAST PORK LOIN
CARROTS
MANGETOUT
ROAST POTATOES
YORKSHIRE PUDDINGS

COLD FOOD
CHEESE SANDWICH
HAM SANDWICH
APPLE
CRISPS

PUDDING
FRUIT TRIFLE



ENTRANCE VIA
RECEPTION / CAR PARK



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